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# WARRANTIES



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## 10.1 MANUFACTURER WARRANTY – 12 MONTHS



All our units are covered by a 12 month manufacturer warranty. The manufacturer Boss Cabins undertakes to replace or repair, free of charge, any defect which the company considers to be due to faulty workmanship or material within 12 months of the sale date, except for:

- Defects arising from neglect, misuse or unauthorised modifications.
- Damage caused by abuse, misuse, dropping or other similar damage caused by or as a result of failure to follow transportation, storage, loading or operating instructions.
- Alterations, additions or repairs carried out by persons other than the manufacturer or their recognised distributors.
- Transportation or shipment costs to and from the manufacturer or their recognised agents, for repair or assessment against a warranty claim, on any mobile welfare unit or component.
- Materials and/or labour costs to renew, repair or replace components due to fair wear and tear.
- Faults arising from the use of non standard or additional parts, or any consequential damage or wear caused by the fitting or use of such parts



### IMPORTANT

**Warranty may at the sole discretion of the manufacturer be void if the scheduled service/inspections are not carried out in accordance with the service manual. It is essential for any warranty to be given consideration that a warranty claim form is submitted.**

**The manufacturer and/or their recognised agents, directors, employees or insurers will not be held liable for consequential or other damages, losses or expenses in connection with, or by reason of, the inability to use the mobile welfare unit for any purpose.**

**If additional equipment or any third party work, modifications or alterations are to be carried out on the welfare unit which will involve any welding, drilling or any form of cutting or distortion of materials, full written approval must be obtained from the manufacturer prior to the work being carried out.**

These warranty provisions need to be read in conjunction with the Warranty Conditions detailed within Boss Cabins Ltd's standard Terms and Conditions of Sale (available on request).

## 10.2 ANTI-CORROSION WARRANTY – 25 YEARS



In order to make them as long-lasting and sustainable as possible, all Deep Green cabins are constructed from stainless steel unless otherwise requested by the purchaser. If you have purchased a unit made from stainless steel, all stainless steel parts of your cabin chassis are guaranteed to remain corrosion-free for a minimum of 25 years.

No warranty claim will be considered by Boss Cabins Ltd. unless any defective parts are available for inspection by us, or our nominees, to determine the reason or cause of failure, and Boss Cabins Ltd is given the option of repair or replacement.

## 10.3 GENERATOR SERVICING & WARRANTY



All RedBox Power Infinity™ generators carry a warranty of 12 months from date of dispatch or 2000 Hours, whichever comes sooner.

During the warranty period, should the generator fail due to faulty design, materials or workmanship RedBox Power Ltd undertake to rectify the fault in line with our standard warranty terms.

RedBox Power Ltd will accept no responsibility whatsoever for equipment that has failed due to:

- Operation with incorrect fuel, lubricating oil.
- Improper repair or use of parts not supplied by RedBox Power Ltd.
- Lack of, or incorrect, maintenance.
- Fair wear and tear, misuse, negligence, accidental damage, improper storage, incorrect starting / warm-up / run-in or shutdown.

No warranty claim will be considered by RedBox Power Ltd unless any defective parts are available for inspection by us, or our nominees, to determine the reason or cause of failure, and Redbox Power is given the option of repair or replacement.

For servicing requirements please refer to the Redbox Power Generator Operation & Maintenance Manual for full details.

## 10.4 EXTENDED GENERATOR ENGINE & ALTERNATOR WARRANTY – 5 YEARS



If you have purchased a Deep Green cabin with a Redbox generator, you are automatically entitled to a five year warranty on the generator's engine and alternator.

Boss Cabins Ltd will accept no responsibility whatsoever for equipment that has failed due to:

- Operation with incorrect fuel, lubricating oil.
- Improper repair or use of parts not supplied by Boss Cabins.
- Lack of, or incorrect, maintenance.
- Fair wear and tear, misuse, negligence, accidental damage, improper storage, incorrect starting / warm-up / run-in or shutdown.

No warranty claim will be considered by Boss Cabins Ltd unless any defective parts are available for inspection by us, or our nominees, to determine the reason or cause of failure, and Redbox Power is given.

## 10.5 SOLARTRACK™ PARTS WARRANTY

- Standard 5-year warranty on all Solar Track electronics (Extended to 10 years for a small fee).
- Standard 5-year warranty on all engine and alternators.
- Standard 3-year warranty on all SOLARTrack™ Lithium batteries.

**\*\*Warranty applied to new generation Deep Green cabins and covers Surbo, shunt, BMV, Easy Solar, Solar Charger, battery protect system & display screen\*\***